STATE OF OKLAHOMA

2 2nd Session of the 59th Legislature (2024)

3 SENATE BILL 1709 By: Rosino

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6 AS INTRODUCED

7 An Act relating to the Office of Client Advocacy

An Act relating to the Office of Client Advocacy; transferring the Office from the Department of Human Services to the State Department of Health; directing certain transfers; requiring Director of the Office of Management and Enterprise Services to coordinate certain transfers; stipulating procedures for transfer of administrative rules; amending 10A O.S. 2021, Section 1-9-112, which relates to the Office of Client Advocacy; conforming, clarifying, and updating language; providing for codification; and providing an effective date.

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BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

SECTION 1. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1-9-112a of Title 10A, unless there is created a duplication in numbering, reads as follows:

- A. Upon the effective date of this act, the Office of Client Advocacy within the Department of Human Services shall transfer to the State Department of Health.
- B. All employees, powers, duties, functions, and responsibilities of the Department of Human Services designated for the Office of Client Advocacy shall be transferred to the State

Department of Health. The transfer shall include all equipment, supplies, records, assets, current and future liabilities, fund balances, encumbrances, obligations, indebtedness, and legal and contractual rights and responsibilities associated with the Office of Client Advocacy.

- C. Any monies accruing to or in the name of the Office of Client Advocacy on and after the effective date of this act, or any monies that accrue in any funds or accounts or are maintained for the benefit of the Office of Client Advocacy on and after the effective date of this act, shall be transferred to the State Department of Health.
- D. The Director of the Office of Management and Enterprise Services shall coordinate the transfer of funds, allotments, purchase orders, and outstanding financial obligations or encumbrances as provided for in this section.
- E. Upon the effective date of this act, all administrative rules promulgated by the Director of Human Services for the Office of Client Advocacy shall be transferred to and become a part of the administrative rules of the State Department of Health. The Office of Administrative Rules in the Secretary of State's office shall provide adequate notice in the Oklahoma Register of the transfer of such rules and shall place the transferred rules under the Oklahoma Administrative Code title of the State Department of Health. Such rules shall continue in force and effect as rules of the State

Department of Health from and after the effective date of this act, and any amendment, repeal, or addition to the transferred rules shall be under the jurisdiction of the State Commissioner of Health. SECTION 2. AMENDATORY 10A O.S. 2021, Section 1-9-112, is

amended to read as follows:

Section 1-9-112. A. 1. The Director of Human Services is authorized and directed to State Commissioner of Health shall establish the Office of Client Advocacy within the Department of Human Services State Department of Health and to shall employ personnel necessary to carry out the purposes of this section and the duties listed in provisions of this section. Personnel may be dismissed only for cause.

- 2. The chief administrative officer of the Office of Client Advocacy shall be the Advocate General, who shall be an attorney. The Advocate General shall be a member of the Oklahoma Bar Association and shall have a minimum of three (3) years' experience as an attorney. The compensation of the Advocate General shall be no less than that of the classification of Attorney III as established in the Merit System of Personnel Administration classification and compensation plan, but shall be an unclassified position.
- 3. The duties and responsibilities of the Advocate General are to:

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- a. supervise personnel assigned to the Office of Client Advocacy,
- b. monitor and review grievance procedures and hearings,
- c. establish and maintain a fair, simple, and expeditious system for resolution of grievances of:
 - (1) all children in the custody of the Department of
 Human Services regarding:
 - (a) the substance or application of any written or unwritten policy or rule of the

 Department or agent of the Department, or
 - (b) any decision or action by an employee or agent of the Department, or of any child in the custody of the Department,
 - (2) foster parents relating to the provision of foster care services pursuant to this section and Section 1-9-117 of this title, and
 - (3) all persons receiving services from the

 Developmental Disabilities Services Division of
 the Department of Human Services,
- d. investigate allegations of abuse, neglect, sexual abuse, and sexual exploitation, as those terms are defined in the Oklahoma Children's Code, by a person responsible for a child, regardless of custody:

(1) residing outside their own homes other than children in foster care or children in the custody of the Office of Juvenile Affairs and placed in an Office of Juvenile Affairs secure facility,

- (2) in a day treatment program as defined in Section 175.20 of Title 10 of the Oklahoma Statutes, and submit a report of the results of the investigation to the appropriate district attorney and to the State Department of Health,
- (3) receiving services from a community services worker as that term is defined in Section 1025.1 of Title 56 of the Oklahoma Statutes, and
- (4) residing in a state institution listed in Section 1406 of Title 10 of the Oklahoma Statutes,
- e. establish a system for investigating allegations of misconduct, by a person responsible for a child, not rising to the level of abuse, neglect, sexual abuse, or sexual exploitation with regard to any child or resident listed in subparagraph d of this paragraph,
- f. coordinate any hearings or meetings of Departmental administrative review committees conducted as a result of unresolved grievances or as a result of investigations,

- g. make recommendations to the Director of Human

 Services, and provide regular or special reports

 regarding grievance procedures, hearings and

 investigations to the Director, the Commission, the

 Office of Juvenile System Oversight, and other

 appropriate persons as necessary,
- h. forward to the Office of Juvenile System Oversight, for the information of the Director of that office, a copy of the final report of any grievance which is not resolved in the favor of the complainant,
- i. perform such other duties as required by the Director of the Department or the Commission State Commissioner of Health, and
- j. develop policies and procedures as necessary to implement the duties and responsibilities assigned to the Office of Client Advocacy.
- B. The Office of Client Advocacy shall make a complete written report of their investigations. The investigation report, together with its recommendations, shall be submitted to the appropriate district attorney's office.
- C. 1. Except as otherwise provided by the Oklahoma Children's Code, the reports required by Section 1-2-101 of this title or any other information acquired pursuant to the Oklahoma Children's Code

shall be confidential and may be disclosed only as provided in Section 1-2-108 of this title and the Oklahoma Children's Code.

- 2. Except as otherwise provided by the Oklahoma Children's Code, any violation of the confidentiality requirements of the Oklahoma Children's Code shall, upon conviction, be a misdemeanor punishable by up to six (6) months in jail, by a fine of Five Hundred Dollars (\$500.00), or by both such fine and imprisonment.
- 3. Any records or information disclosed as provided by this subsection shall remain confidential. The use of any information shall be limited to the purpose for which disclosure is authorized. Rules promulgated by the Commission for Human Services State

 Commissioner of Health shall provide for disclosure of relevant information concerning Office of Client Advocacy investigations to persons or entities acting in an official capacity with regard to the subject of the investigation.
- 4. Nothing in this section shall be construed as prohibiting the Office of Client Advocacy or the Department of Human Services from disclosing such confidential information as may be necessary to secure appropriate care, treatment, or protection of a child alleged to be abused or neglected.
- D. 1. The Office of Client Advocacy shall investigate any complaint received by the Office of Juvenile System Oversight alleging that an employee of the Department of Human Services or a child-placing agency has threatened a foster parent with removal of

1 a child from the foster parent, harassed a foster parent, or refused 2 to place a child in a licensed or certified foster home, or 3 disrupted a child placement as retaliation or discrimination towards 4 a foster parent who has: 5 filed a grievance pursuant to Section 1-9-120 of this 6 title, 7 b. provided information to any state official or 8 Department employee, or 9 testified, assisted, or otherwise participated in an C. 10 investigation, proceeding, or hearing against the 11 Department or child-placing agency. 12

- The provisions of this subsection shall not apply to any complaint by a foster parent regarding the result of a criminal, administrative, or civil proceeding for a violation of any law, rule, or contract provision by that foster parent, or the action taken by the Department of Human Services or a child-placement agency in conformity with the result of any such proceeding.
- The Office of Client Advocacy shall at all times be granted access to any foster home or any child-placing agency which is certified, authorized, or funded by the Department of Human Services.

SECTION 3. This act shall become effective November 1, 2024.

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